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#### **100: GENERAL ADMINISTRATION POLICIES**

Policies are used by many non-profit organizations to provide clarification of the Bylaws, ongoing documentation of actions taken by the Board of Directors (Board), and a common base of information for new and future Board members. The Policies of the Central Savannah River Area Tennis Association (CSRATA) are given below:

#### **101: Policy Adoption**

- Policies can be proposed by any Board member; initial approvals and subsequent revisions are to be made by the full Board.
- These Policies are not intended to conflict with or supersede any Policies or guidance included in the Bylaws or any applicable Policies of the USTA or its affiliates. Any implementation issues with these Policies will be referred to USTA Georgia for guidance.

## 102: Meeting Dates and Times

- The Board of Directors shall meet on the second Tuesday of each month and the
  Executive Committee will meet on the second Tuesday of the month when a full
  meeting of the Board of Directors is not required as determined by the President,
  or their designee, to conduct the affairs/business Association for a minimum total
  of nine times a year. Exceptions may be scheduled in advance by the Board (for
  example, Masters Week in April).
- Notice of a meeting, designated time and location of the meeting shall be given by the Secretary at least fourteen days before the meeting.
- The annual meeting of the General Membership shall be held on such a date (usually in August) as may be designated by the Board of Directors for the purposes of providing a current status of Board activities, initiatives, and accomplishments to the membership.

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#### **103: Distribution of Meeting Minutes and Notes**

- Drafts of Board/Executive meeting minutes and notes shall be sent to President and Vice-President for review and comment no later than one week after each meeting.
- President and Vice-President are to submit comments back to the Secretary within one week.
- Final version of meeting minutes is to be issued within three days of receiving comments.

#### 104: New Board Member Orientation

All new Board members should be given a thorough orientation by the Vice-President or his designee. It is important that they understand the association's history, mission, and goals—and their role in fulfilling those items.

Topics to be covered include (as a minimum):

- History and mission of the Association
- Role of the CSRATA Board
- By-Laws, Policies, and the Annual Budget
- Strategic Plan
- Programs and services
- Committee structure and assignments
- Calendar of events
- Insurance and contracts

#### **105: Records Retention Schedule**

CSRATA Board records shall be retained in the CSRATA Board Drop Box per the following schedule:

Record Items	Maintained By	Retention Period
Bylaws	.President	3 years
Board Policies	President	3 years
Meeting Minutes	Secretary	3 years

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Strategic Plan Documents	Committee Chair	3 years
Grant Applications and Approvals	President	3 years
Tournament Records (CSRATA/State)	Committee Chair	3 years
Local League Rules	Local League Coordinator	3 years
Grievance Complaints, Rulings, and Appeals	Local League Coordinator	3 years
JTT Local Rules	JTT Coordinator	3 years
Financial Reports/Budgets	Treasurer	3 years
Tax Returns	Treasurer	7 years

#### 106: Periodic Revisions

The President (or designee) will conduct periodic reviews of all Policies and Bylaws at times determined by the Board. Recommended changes will be compiled and submitted to the Board for approval

Other actions approved by the Board will be considered as approved for the Policies and/or Bylaws also if the content is relevant. These actions will be incorporated into the Policies and By-Laws as approved and at a time determined by the President or designee.

#### **107: Document Format**

Each CSRATA document (for example, the Bylaws and Policies) shall contain the revision number and revision date in header and the page number and total number of pages in the footer.

#### 108: Code of Ethics and Whistle-Blower Policy

It is the CSRATA Policy to meet the highest standards of performance, quality, service, and achievement in individuals working toward the Association's mission. Individuals working within CSRATA must communicate honestly and openly and avoid misrepresentation, while exhibiting respect and fairness toward all those with whom CSRATA in involved.

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This whistle-blower policy is intended to encourage and enable directors, volunteers, and employees to raise concerns within the organization for investigation and appropriate action. With this goal in mind, no director, volunteer, or employee who, in good faith, reports a concern shall be subject to retaliation or, in the case of an employee, adverse employment consequences. Moreover, a volunteer or employee who retaliates against someone who has reported a concern in good faith is subject to discipline up to and including dismissal from the volunteer position or termination of employment. Additionally, this organization encourages complaints, reports, or inquiries about illegal practices or serious violations including illegal or improper conduct by the organization itself, by its leadership, or by others on its behalf. This includes financial improprieties, accounting or audit matters, ethical violations, or other similar illegal or improper practices or policies.

#### 109: Conflict of interest

- It is the Policy of CSRATA to avoid conflicts or the appearance of conflicts between personal interests and official responsibilities on behalf of the Association.
- A conflict can arise when a Board member takes actions or has interests that
  make it difficult to perform his/her Association work objectively and effectively.
  Conflicts of interest also arise when a Director, or a member of his or her
  immediate family, receives improper personal benefits as a result of his or her
  position on the Board of Directors.
- No Director shall vote on any matter in which the Director has a direct or indirect
  financial interest. Further, it is the Policy of CSRATA that no Board of Director has
  proprietary business dealing with the Association which directly or indirectly
  results in a gain or profit to such Director unless he/she first files a statement
  with the President of the intent to have such business dealings. Such issues will
  be brought before the full Board for resolution.
- It is the Policy of CSRATA to prohibit members of the Board of Directors or their immediate family from accepting gifts that are beyond what is a customary business courtesy and exceeds \$100 in value.

#### 110: Confidentiality

All CSRATA Board members will maintain the confidentiality of information entrusted to them by the Association and any other confidential information entrusted to them from

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any source. All proceedings in Board meetings are considered confidential. Any information that is to be communicated to the General Membership will be sent out by the President or other officer, as appropriate.

#### 111: Non-Discrimination and Sexual Harassment

The CSRATA strictly prohibits discrimination or harassment of any kind on the basis of race, color, gender, sexual orientation, age, religion, disability, veteran's status, national origin, or political party membership.

The CSRATA has adopted a zero-tolerance policy toward discrimination and all forms of unlawful harassment, including but not limited to sexual harassment. This zero-tolerance policy means that no form of unlawful discriminatory or harassing conduct by or towards any employee, member, vendor, or other person involved in our affected community will be tolerated. The CSRATA is committed to enforcing its policy at all levels within the Associations. Andy officer, director, or employee who engages in prohibited discrimination or harassment will be subject to discipline, up to and including immediate discharge from employment or removal from leadership for a first offense.

#### 112: Non-Violence

The CSRATA will not tolerate violence of any kind. Violence is defined as the intentional use of physical force or power, threatened or actual, against oneself, another person, or against a group or community, which either results in or has a high likelihood of resulting in injury, death, or psychological harm, e.g. bullying.

#### 113: Nominations and Elections

The purpose of this Policy is to supplement and provide additional detail for the responsibilities of the Nominating Committee as described in Article VI of the CSRATA Bylaws.

## Timeline for CSRATA Board nominations/elections:

<u>Second Tuesday of August</u>: Vice-President recommends Nominating Committee members to Executive Committee. If approved by Executive Committee, Board notified of decision.

<u>Second Tuesday of September</u>: Nomination/Election process reviewed with Board and call for nominations sent to General Membership the following day.

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Notification to General Membership should include the following information:

- Number of vacancies
- Interested persons can self-nominate by responding to the Vice President
- Unique or Special skill requirements
- Basic Requirements: i.e., computer skills, 2-5 hours/week available for CSRATA business, previous experience as team captain desired but not required.
- Experience Summary or resume' required as part of self-nomination

<u>September 21</u>: Deadline for self-nominations. At least two members of Nominating Committee will interview each nominee with a prepared set of questions.

<u>Second Tuesday of October</u>: Vice President reviews nominees, documentation from interviews, and recommendations of successful candidates with Executive Committee.

<u>Third Tuesday of October</u>: General Membership notified of upcoming elections. A short experience summary to be included for each successful candidate.

- Elections to be performed on-line
- Election process and vote-counting to be overseen by independent authority.

First Tuesday of November: Election deadline

<u>Second Tuesday of November</u>: Vice-President reviews results with Full Board; successful candidates are notified after Board meeting. New board members can be invited to the last Board of Directors meeting of the year to observe.

Month of December: Vice-President trains/orients new Board members.

<u>Second Tuesday of January</u>: New members attend the first Board of Directors meeting of the new calendar year.

## **Planning Initiatives**

- The President shall submit a Strategic Plan and an Action Plan annually to the USTA Georgia Director of Community Development no later than January 15.
- The Adult Local League Coordinator will develop an annual local tournament schedule. This schedule will be initiated by September 15 each year and be completed by December 15.

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#### **200: FINANCIAL MANAGEMENT**

#### 201: Financial Records Retention

- The CSRATA fiscal year begins on January 1 and ends on December 31.
- Records that support an item of income or deduction on a tax return shall be kept until the statute of limitations for that return runs out. The statute of limitation runs 3 years from the date the return is due when the Association can no longer amend its return and the IRS can no longer assess additional tax.
- Employment tax records (i.e., if the Association has employees) shall be kept for at least 4 years after the date the tax becomes due or is paid, whichever is later. All referenced records shall be retained by the Treasurer.

#### 202: Program Funding

- Adult League program must generate sufficient funds to be operationally selfsufficient, including funding to support any compensated position. An annual review of the funding/expenditures will determine if any program changes are needed.
- Junior League Program must conduct an annual review of its funding/expenditures and develop a budget which will be approved by the Board of Directors.
- All compensated positions will be reviewed annually during the budget process by the President and Treasurer for any changes in compensation or job description based on funding and expenditures. Any changes must be approved by the Board of Directors.
- Establishment of compensated positions must be supported by documentation to show that program operating budgets can accommodate the amount of compensation and any reimbursable expenses. The compensation and expense reimbursement must be approved by the Board of Directors.
- All compensated positions will be paid, salary and benefits, on a monthly basis.

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- The LLC Job Descriptions and Compensation should be reviewed annually and signed by the President and Local League Coordinator, Junior Team Tennis Coordinator, and NPC after the annual budget is approved.
- Court fees to tennis facilities for CSRATA league play shall be paid at the end of each season by the Treasurer at \$6.00 per individual match for hard courts and \$7.00 per match for clay courts.
- The Treasurer or designee shall deposit all received funds in the CSRATA account within ten business days of receipt.

### 203: Funding Set-Asides

- Funds in the amount of \$25,000 in the form of certificate of deposit shall be set aside to be used only to support a major expenditure that must be supported by a documented income and expense plan and approved by the Board of Directors.
- A minimum amount of \$15,000 shall be set aside at all times to cover the debts of the Association in the event of dissolution or other necessity.

## 204: Tournament Entry Fees [DELETED]

#### 205: Insurance

- CSRATA must maintain USTA Master Liability and Accident Insurance Plan for CTAs and NJTL Chapters and Programs (Participant Number 0350-08). Renewal is in December of each year; the policy renewal information will be mailed to the CSRATA President of record. CSRATA CTA/NJTL information must be updated no later than February 15 each year at http://ct.usta.com/ctanjtl/Registration.aspx by the current President as a prerequisite to receiving the annual premium.
- CSRATA will maintain liability insurance for any hosted state championship tournaments. This policy will be bid each year by the Tournament Director for the scheduled tournament days only (current policy is through Blanchard and Calhoun in Augusta).

#### 206: Non-Profit Registration

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The Corporation Annual Registration with the STATE OF GEORGIA Secretary of State must be completed each year by March 15 by the President or designee through the Georgia Corporations Division. The Central Savannah River Area Tennis Association Entity Control Number is J510353.

## 207: Budgets and Financial Reports

- Each Director/Committee shall submit a proposed budget by December 1 for the following fiscal year. The President and the Treasurer shall submit a draft final budget at the first meeting of the Board of Directors in the new fiscal year. The budget shall show the actual income and expenses from the previous year.
- The Treasurer and President will update the player fee models by December 1 of each year.
- The final annual budget must be approved by February 28<sup>th</sup> as per the CSRATA Bylaws, Article VIII, Section 3.
- Expenses exceeding the budgeted amount by \$500 shall be presented to the President and Treasurer then brought to the Board for approval.
- The Board of Directors may approve a specified amount to support a special event, separate from the normal budgeting process. An individual shall be appointed to develop a proposed budget for the event and to be responsible for management of the event budget. A final accounting after the event shall be submitted by the individual to the Board of Directors.
- The Treasurer shall provide financial reports of the current organizational account status at Board meetings.

#### 208: Disbursements of Funds

- Budgeted and/or approved expenses shall be paid by the Treasurer upon receipt of invoices or requests for reimbursement. Expenses greater than \$1,000 will be approved by the President or Vice-President prior to payment.
- The President can authorize or spend up to \$500 on any individual expense to support the Strategic Plan; documentation should be sent to the Treasurer.

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- Compensated services shall be paid monthly upon submission of a request or invoice for payment from the individual providing services.
- Reasonable expenses, such as office supplies, shall be paid upon submission of receipts to the Treasurer. Requests for CSRATA-related travel expenditures shall be submitted and approved by the Board of Directors prior to traveling. Requests for mileage reimbursement shall be submitted in accordance with the information outlined in the Mileage Expense Form. Requests for expenses from incumbents or volunteer positions shall be accompanied by receipts and approved by the Committee Chair or Board of Directors.
- Adult Local League Coordinator, Junior Team Tennis Coordinator, and New Player
  Coordinator shall submit refund requests to the Treasurer. Refunds shall not
  apply to captains who register for a team after a designated captain registration
  period. Exception: If players determine that circumstances prevent them from
  playing any matches after registering for a team, players may request a refund to
  their League Coordinator in writing before the end of season.
- Board members who routinely pay for budgeted items may request a CSRATA debit card. Request and justification are to be sent to the President or Vice-President and Treasurer. Board approval of debit card requests is required, and no more than five cards are to be held at any one time. Cardholders are to send explanation of charges to the Treasurer/President in advance followed by appropriate charge documentation within 48 hours.
- Treasurer to track expenses/reimbursement requests to ensure that budgeted line items are not exceeded unless approved. Less than overrun \$500 approved by President; greater than \$500 to be approved by The Board.

## 209: Grant Applications and Requests

The President or a designee is responsible for grant application and accountability of grant spending. Accountability of grant spending must be submitted by November 30<sup>th</sup> of each year for grants awarded during the calendar year or per USTA GA requirements. Grants received shall be used for the purpose stated in the application. If no specific purpose is given, the President may decide where the grants are to be used. Grant funding used for unbudgeted items that exceed \$500 will be approved by the Board.

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Organizations seeking financial assistance from the Association shall submit a
request in writing. Requests shall be considered at the next scheduled meeting of
the Board of Directors. If the request requires immediate attention, it may be
considered by electronic mail to the Board. Organizations shall be informed in
writing of the Board's decisions.

#### 210: Procurement

- Equipment purchase that is not funded by grants shall be approved by Board of Directors. In the event that equipment, such as notebooks and printers, is purchased for League Coordinators and such (the "assignees"), it shall either be returned to the Association at the end of the assignee's term or be available for purchase by assignee at an amount based on the remaining economic life of asset per the IRS depreciation guidelines.
- Equipment shall be inventoried and marked for identification purposes as the property of the Association.

#### 211: Taxes and Audits

- The Treasurer shall file and/or assist an approved CPA to file a tax return(s) annually before May 15 of each year.
- The Treasurer shall arrange for a financial review of financial statements every two years by an independent CPA.

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